

COMMUNITY HOMELESSNESS REPORT SUMMARY

Bathurst, New Brunswick

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

No – only DC funding is available

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?	No
Describe how this collaboration will happen over the coming year in more detail.	
<p>There are no off reserve indigenous organizations in the Designated City of Bathurst, the city does however have an Off-Reserve Indigenous Outreach worker through Reaching Home (IH Funding stream). The input to date has been of great value and efforts are continuing to be made in growing networks. The Outreach worker is a leader in the modifications/addtions within HIFIS and the Bathurst Coordinated Access system. The Outreach worker occupies a valuable role and helps encourage change. The Outreach worker advocates for clients and we continue to heavily rely on their experience and knowledge working front line with indigenous peoples to help identifgy gaps and assist in creating systemic change. As part of the Coordinated Access System, statistics are gathered on Indigenous homelessness in the community. The Coordinated Access Lead and Indigenous Outreach worker work closely on improving the Indigenous reporting from HIFIS, this is currently only for Off-Reserve Indigenous. With the statistics gathered, there is now an Indigenous By Name List in real-time. Data reports are sent to the DC, CE and the IH CE. To clarify, IH CE means Turning Leaf, which is the CE delivering Reaching Home funding under the non-designated Indigenous Homelessness stream, which applies to the whole province and not just Bathurst.</p>	

With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?	Yes
Describe this collaboration in more detail.	
<p>As part of the Coordinated Access System, statistics are gathered on Indigenous homelessness in the community. The Coordinated Access Lead and Indigenous Outreach worker work closely on improving the Indigenous reporting from HIFIS, this is currently only for Off-Reserve Indigenous. With the statistics gathered, there is now an Indigenous By Name List in real-time. Detailed data reports are sent to the DC CE and the IH CE. To clarify, IH CE means Turning Leaf, which is the CE delivering Reaching Home funding under the non-designated Indigenous Homelessness stream, which applies to the whole province and not just Bathurst.</p>	

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%	100%	100%	100%	100%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

Our minimum requirements have been met, however, there is still more to work towards. With a 2.4% vacancy rate in our area, affordable housing is hard to come by. Actual places to house our clients is the missing link for us. We continue to have all outreach actively using HIFIS which started in 2022. We had a high turnover of staff which led to delays in quality data. The reporting and data is closer to being truly accurate and will continue. For example: Chronic homelessness is only starting to show up for some clients in the system now that we have used HIFIS for a few years, although we know they have been homeless prior to consenting to being entered in HIFIS. The longer the system is used in our community, the clearer the picture will be. We continue to work on improving our quality of information for our clients and prioritizing them and housing them as soon as we can. Housing first is our goal and will continue to be.

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Yes	Yes	Yes

Step 4: Can report monthly outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR's, if not earlier)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Step 4: Can report annual outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

Our community continues to strive towards ensuring accuracy of our by-name-list. In this fiscal year, we have been able to track more data than ever before with the use of HIFIS. This includes continually improving upon our list and ensuring training is up-to-date for all service providers. In the next year, we will continue to improve upon our reporting and statistics. The data assists in service planning for clients and also for strategic planning at the community level.

More information about the Unique Identifier List

Step 1. Have a List

Where does data for the List come from?

- HIFIS
- Excel
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

Please describe how the List is created using HIFIS:

The Unique Identifier List is created in HIFIS using the Coordinated Access module. Excel is sometimes used to further summarize the clients by outreach worker.

In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Select one

Step 1. Have a List (cont.)

For the List, does the community have...

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Yes
A written policy/protocol that describes how housing history is documented	Yes

Chronic homelessness

x	Federal definition
	Local definition

From the List, can the community get data for...

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

From the List, can the community get demographic data for...

Age	Yes	Indigenous identity	Yes
Household type	Yes	Veteran status	Yes
Gender identity	Yes		

Step 2. Have a real-time List

How often is information about people experiencing homelessness updated on the List?	Weekly
Is people's interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?	Yes
Is housing history updated regularly on the List?	Yes
Is there a process in place for keeping chronic homelessness status on the List up-to-date?	Yes

Step 3. Have a comprehensive List

Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?

Yes

Optional question: How does data from the List compare to other community-level data sources that are considered accurate or valid? This is an optional follow-up question for communities that have completed the “*Understanding Community-Level Data*” worksheet.

Community did not complete this optional question.

Step 4. Track outcomes and progress against targets using data from the List

Does the List meet the benchmark of a “Quality By-Name List” confirmed by the Canadian Alliance to End Homelessness?

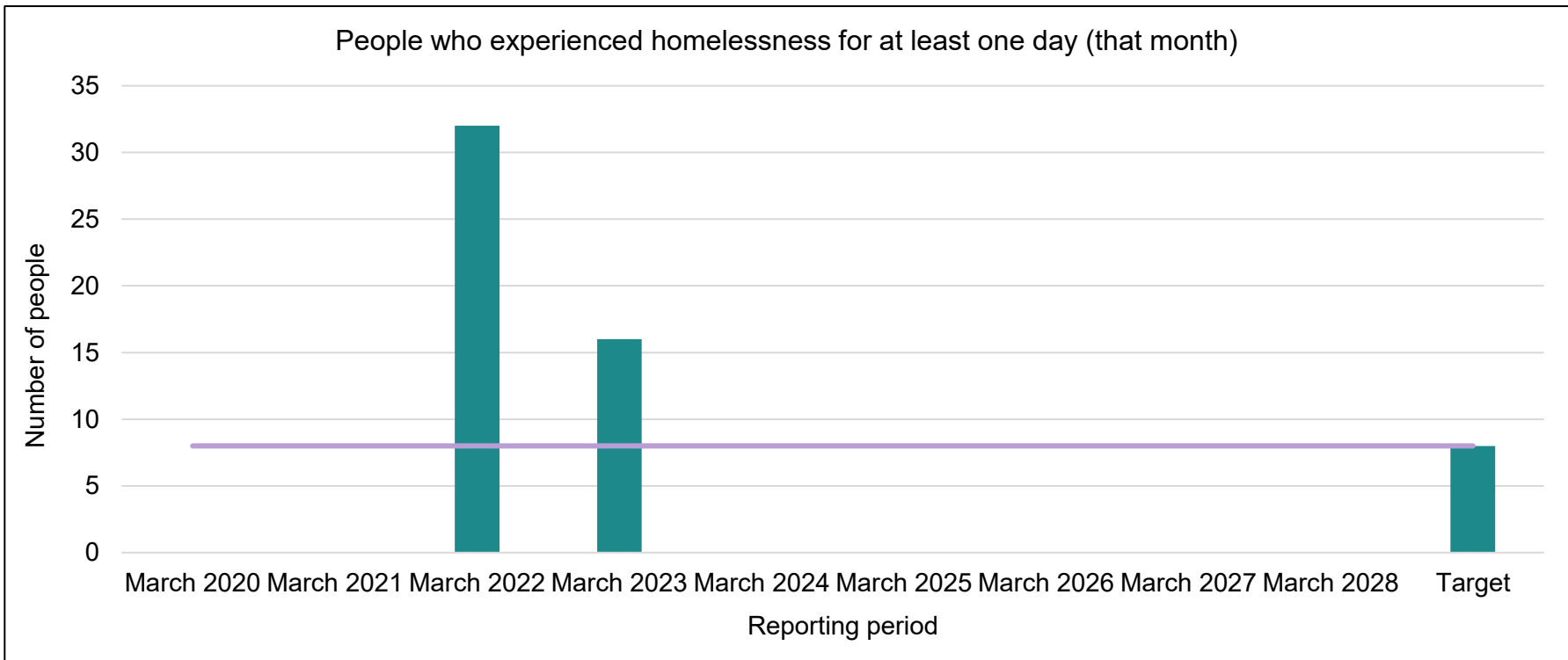
Yes

Section 4. Community-Level Outcomes and Targets – Monthly

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #1 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)			32	16						8



Context for Outcome #1 (monthly):

Please provide context about your results, as applicable.

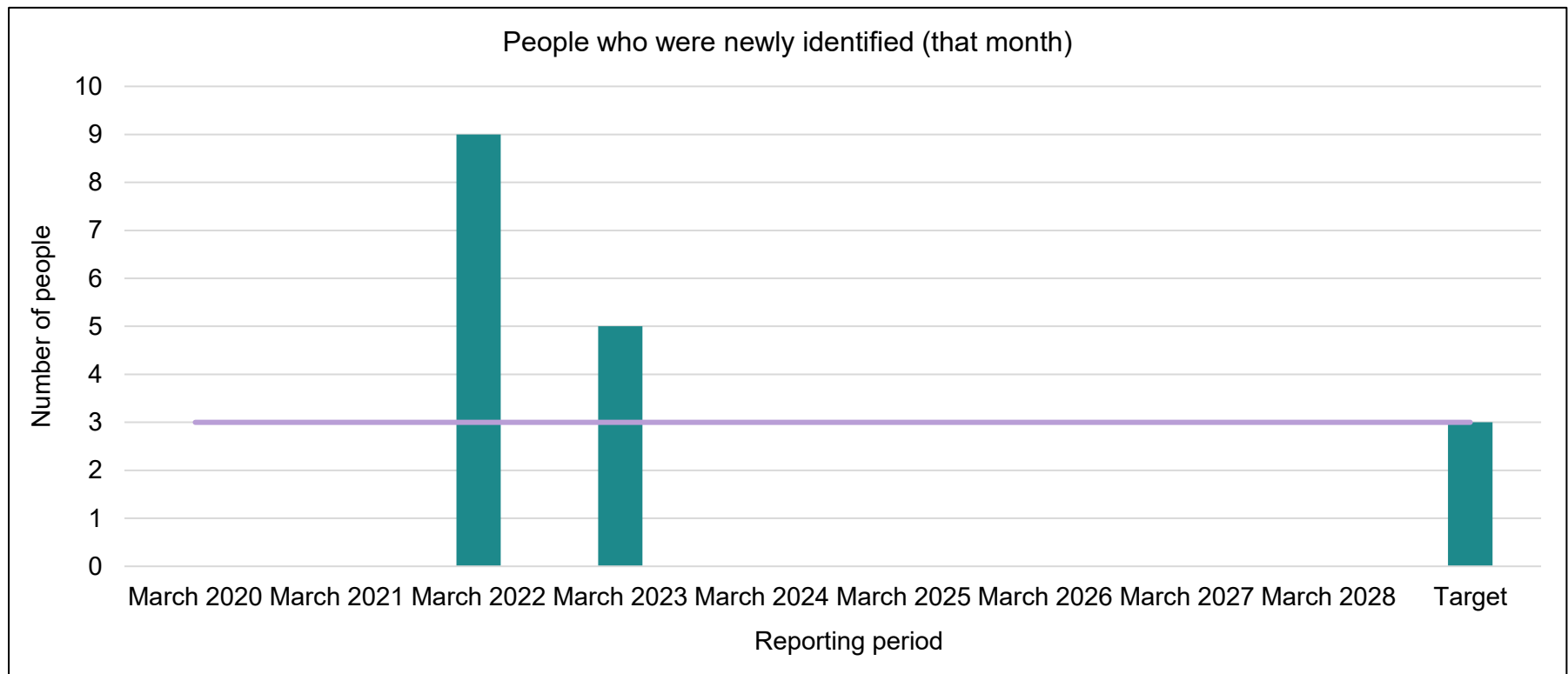
Our community started using HIFIS in January 2021. The reporting for 2022 will have an increased number of clients considering everyone was new in the system. The data for March 2023 is much more accurate.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)			9	5						3



Context for Outcome #2 (monthly):

Please provide context about your results, as applicable.

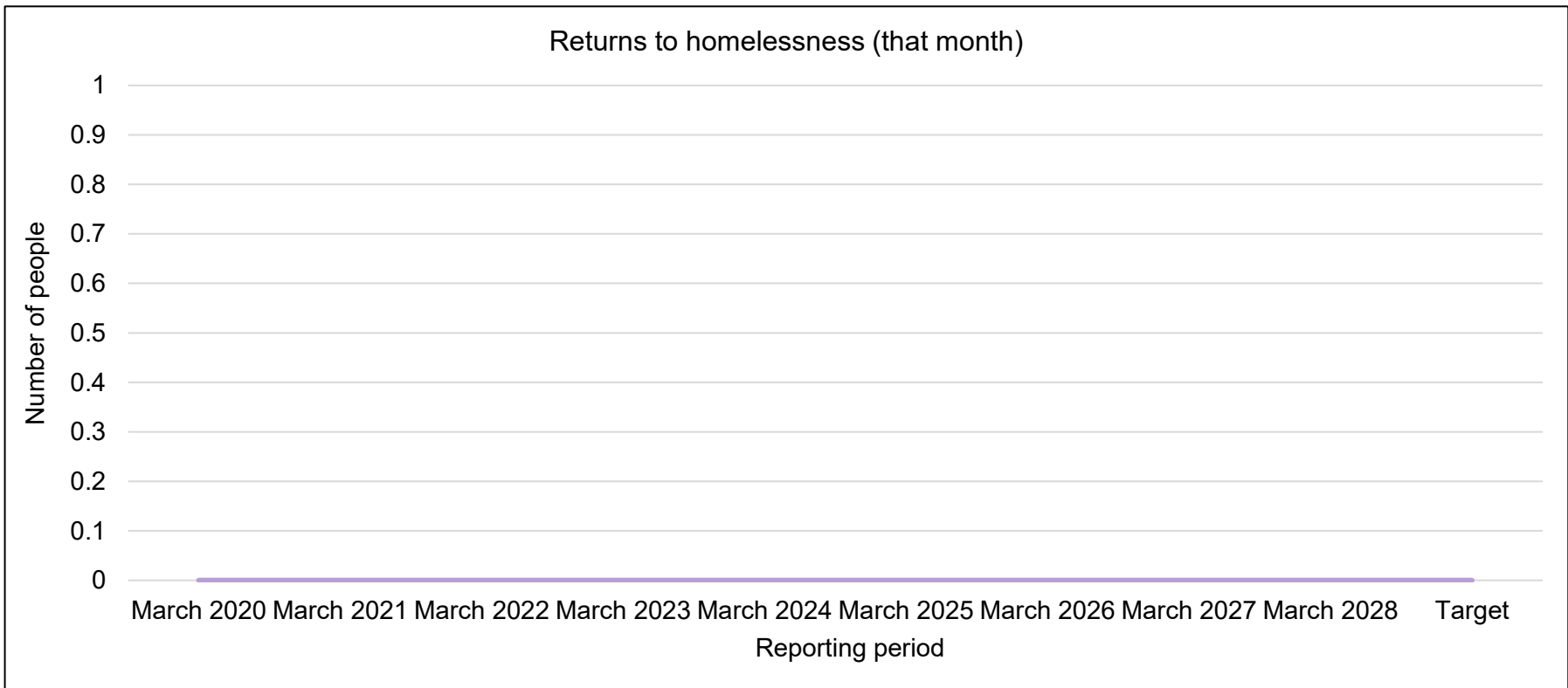
Our community started using HIFIS in January 2021. The reporting for 2022 will have an increased number of clients considering everyone was new in the system. The data for March 2023 is much more accurate.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)			0	0						0



Context for Outcome #3 (monthly):

Please provide context about your results, as applicable.

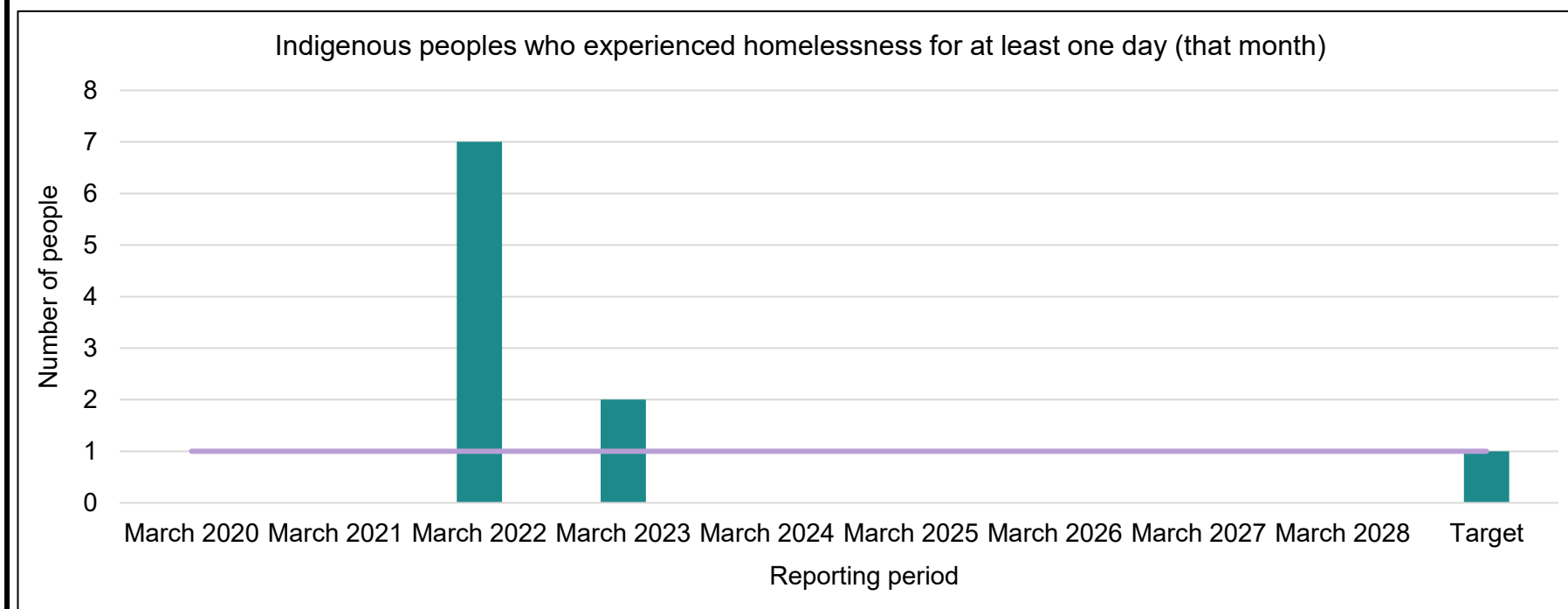
Based on our report from HIFIS, we did not have any returns to homelessness that month. Given the data for 2022 and 2023, our target remains the same.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)			7	2						1



Context for Outcome #4 (monthly):

Please provide context about your results, as applicable.

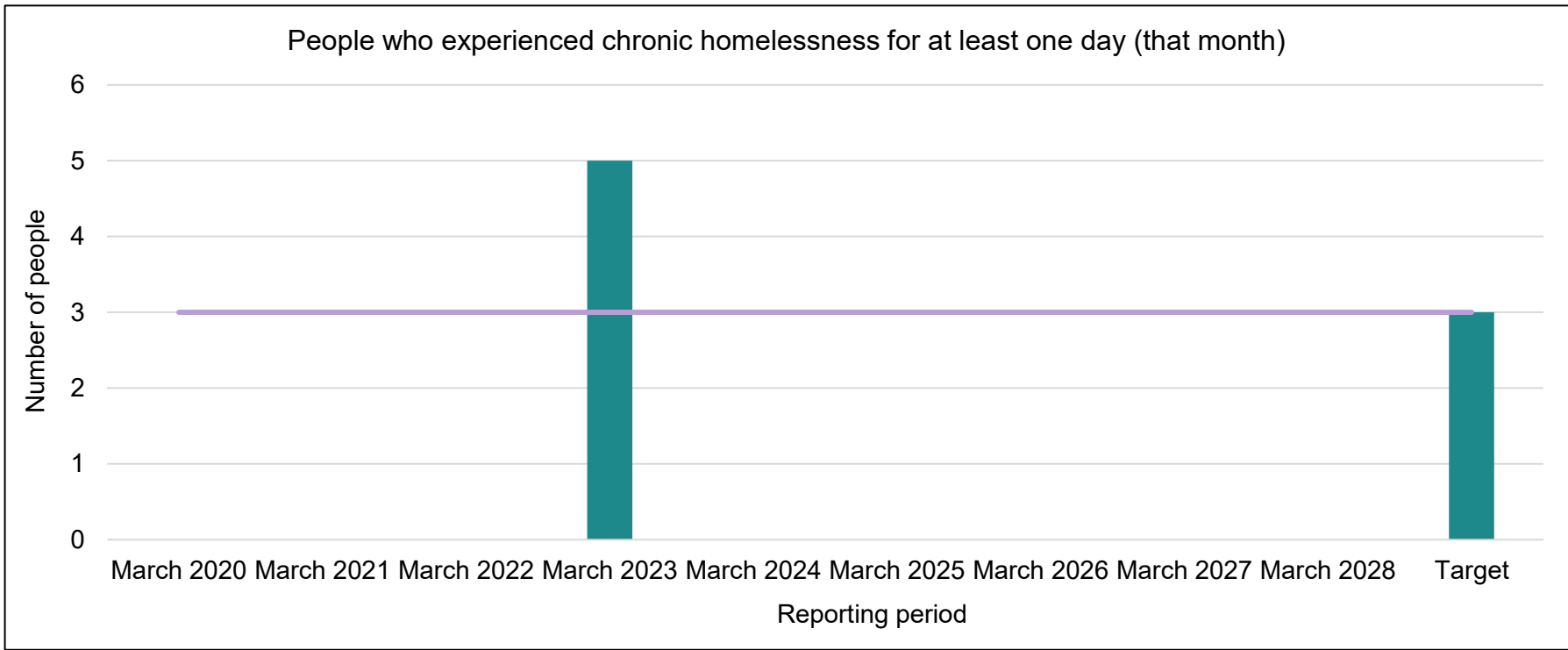
Our community started using HIFIS in January 2021. The reporting for 2022 will have an increased number of clients considering everyone was new in the system. The data for March 2023 is much more accurate.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)			0	5						3



Context for Outcome #5 (monthly):

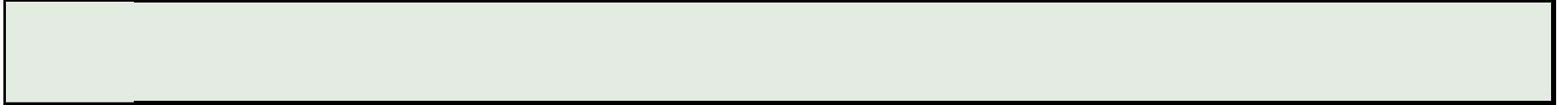
Please provide context about your results, as applicable.

Our community started using HIFIS in January 2021. The reporting for 2022 will have an increased number of clients considering everyone was new in the system. The data for March 2023 is much more accurate. We had not been using HIFIS long enough for clients to be chronically homeless at that time of the March 2022 report.

Was the HIFIS "***Community Homelessness Report***" used to generate data for this outcome?

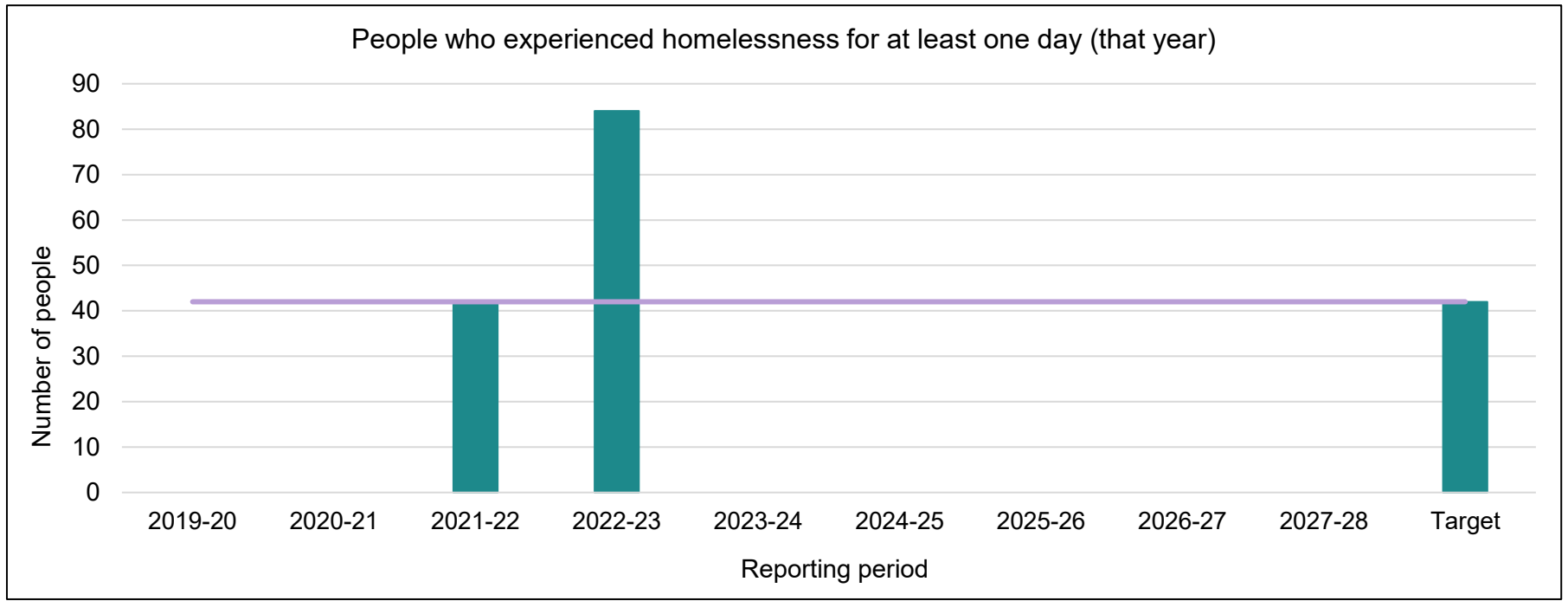
Yes

Section 4. Community-Level Outcomes and Targets – Annual



Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)			42	84						42



Context for Outcome #1 (annual):

Please provide context about your results, as applicable.

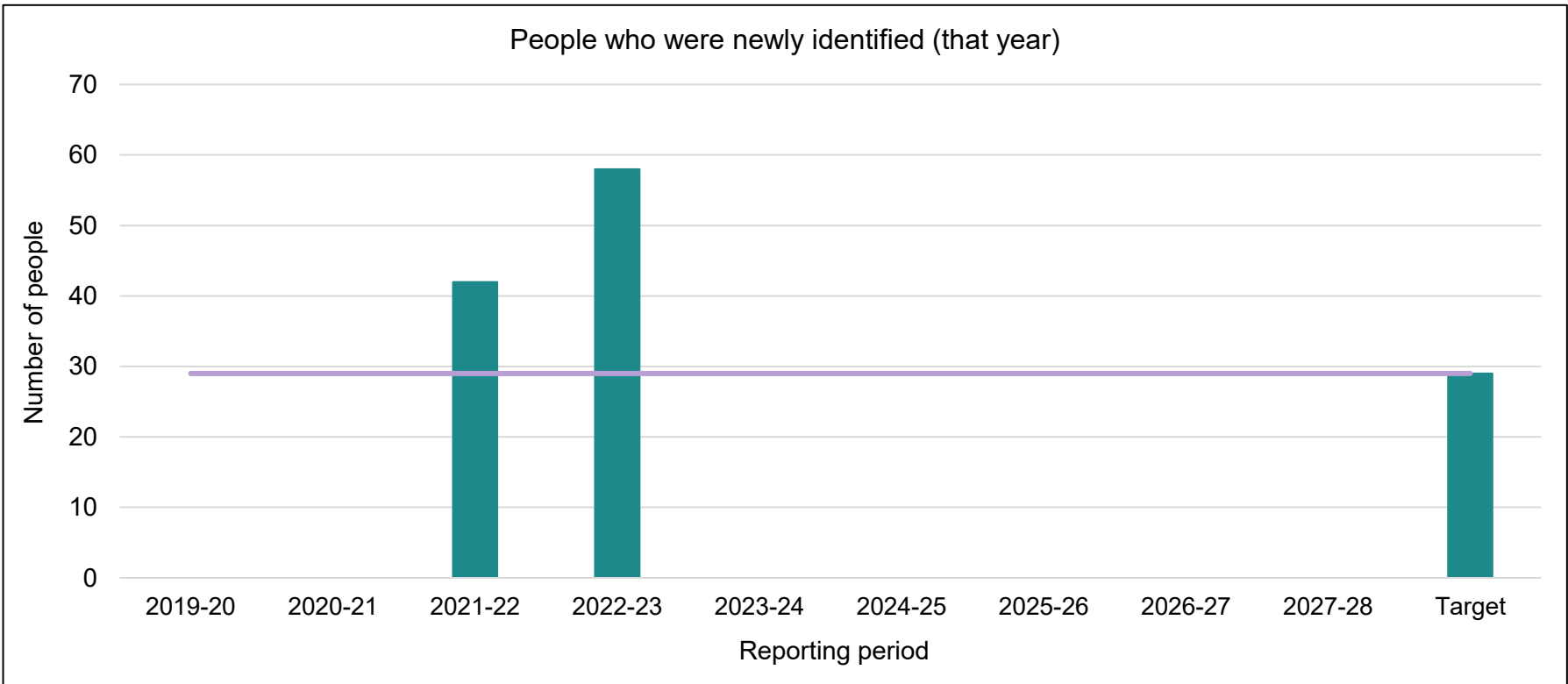
The data for 2022-23 is much more accurate. We are setting our targets on this number to ensure we have a full year of client information in our reports.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)			42	58						29



Context for Outcome #2 (annual):

Please provide context about your results, as applicable.

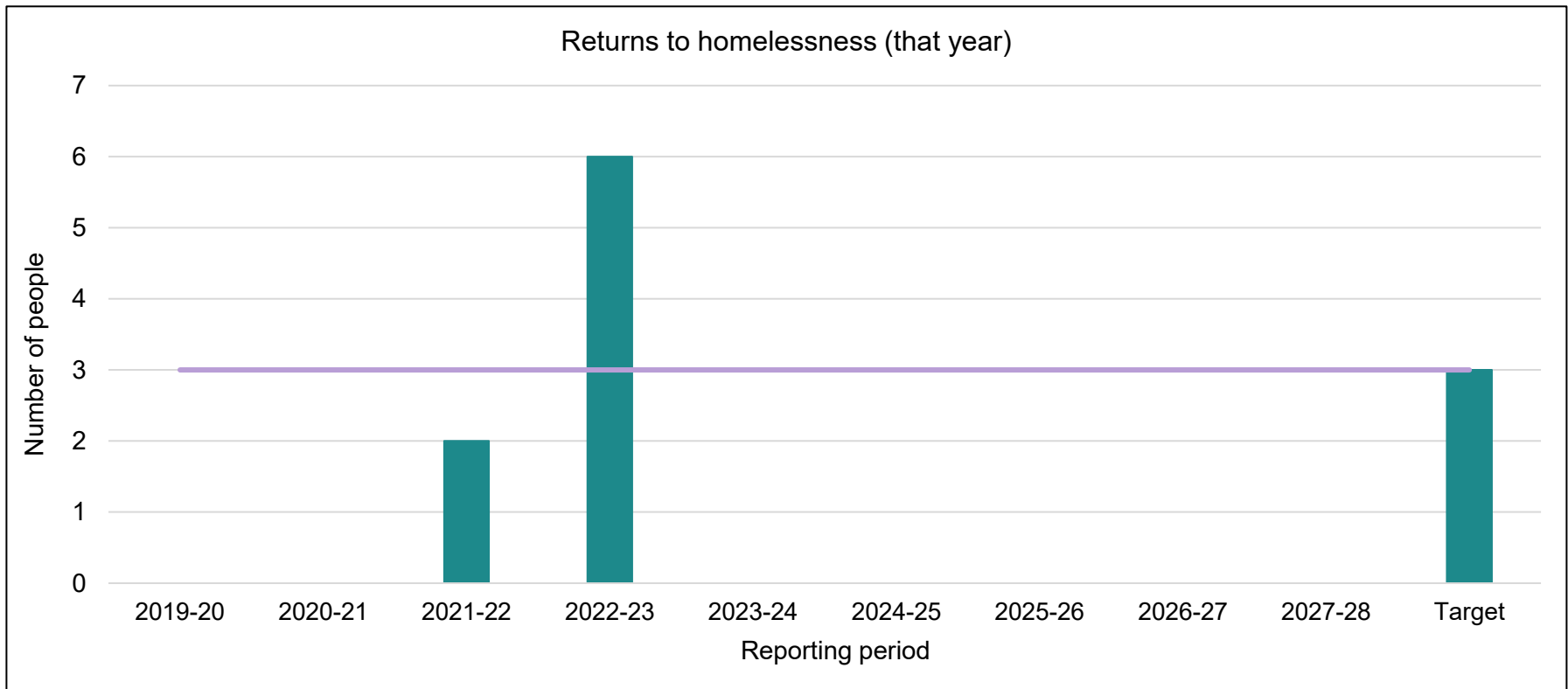
The data for 2022-23 is much more accurate. We are setting our targets on this number to ensure we have a full year of client information in our reports.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)			2	6						3



Context for Outcome #3 (annual):

Please provide context about your results, as applicable.

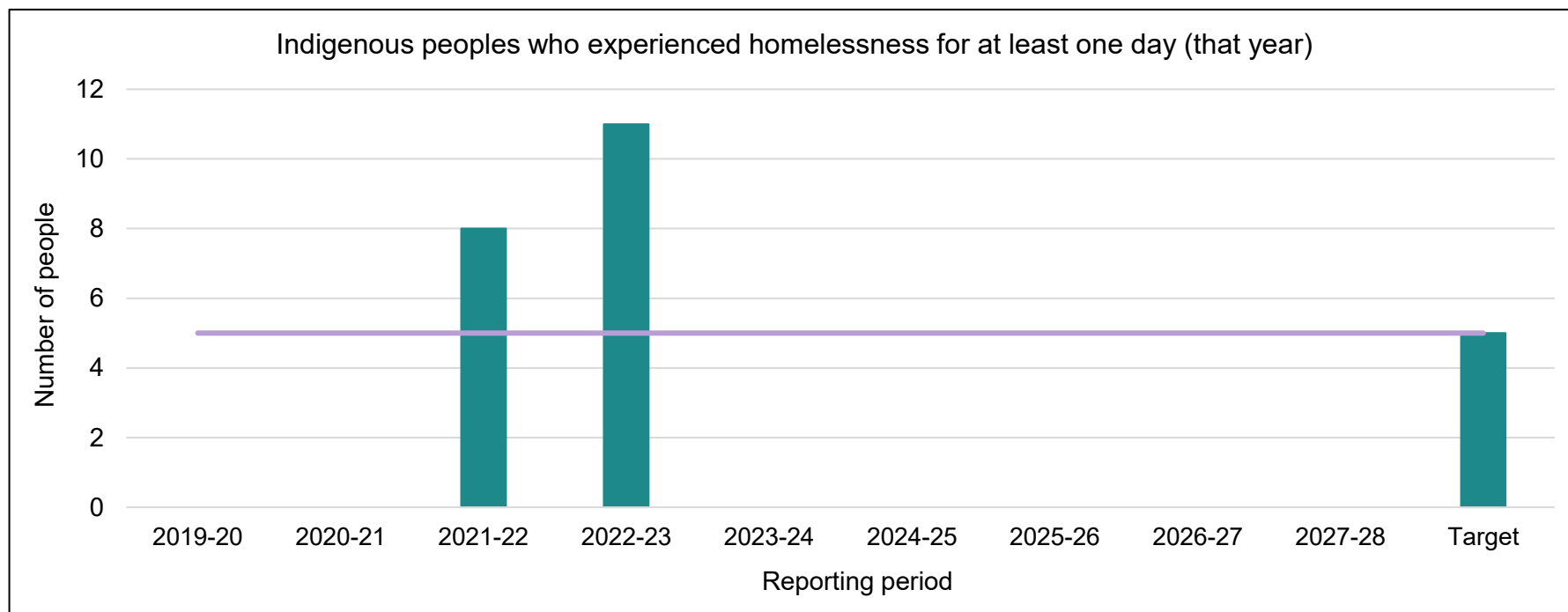
The data for 2022-23 is much more accurate. We are setting our targets on this number to ensure we have a full year of client information in our reports.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)			8	11						5



Context for Outcome #4 (annual):

Please provide context about your results, as applicable.

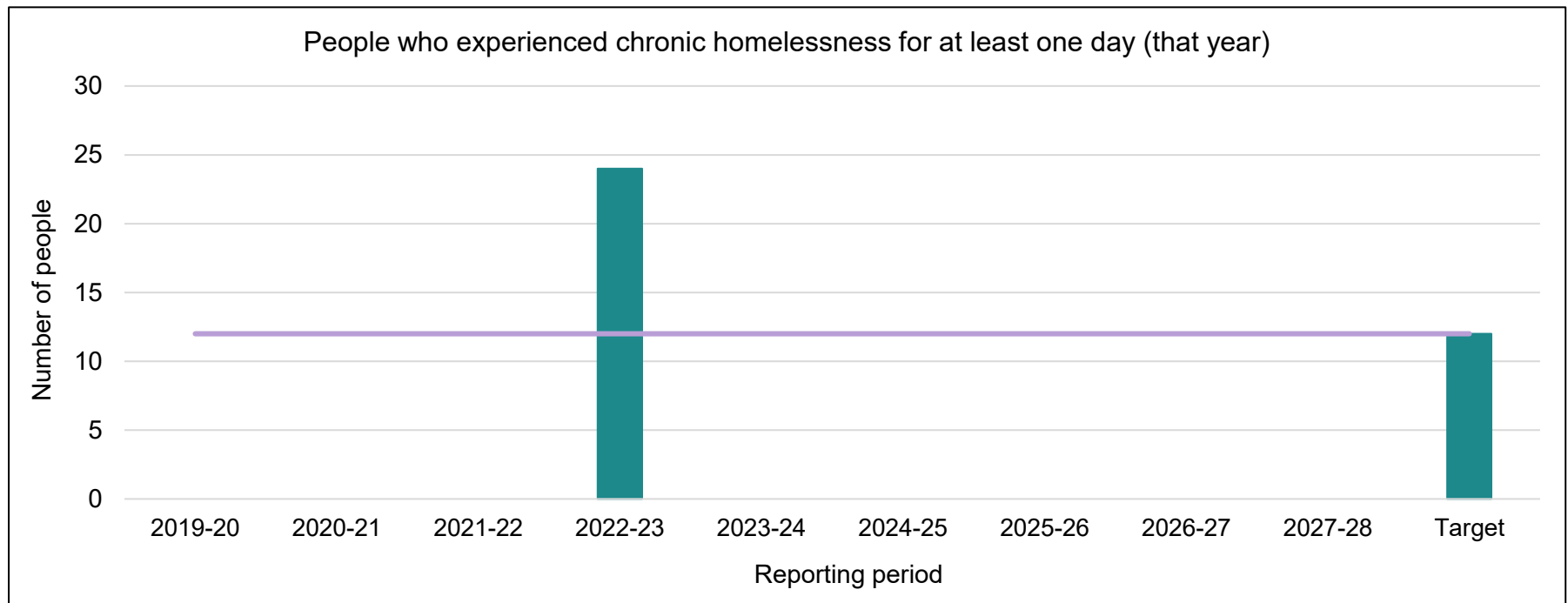
The data for 2022-23 is much more accurate. We are setting our targets on this number to ensure we have a full year of client information in our reports.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)			0	24						12



Please provide context about your results, as applicable.

The data for 2022-23 is much more accurate. We are setting our targets on this number to ensure we have a full year of client information in our reports.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes
